

Last Updated: May 23, 2024

Privacy Policy

SinaGrass is committed to protecting the privacy and security of your personal information. This Privacy Policy describes how we collect, use, and disclose personal information when you visit our website or use our services. By accessing or using our website, you agree to the terms of this Privacy Policy.

1. Information We Collect

When you visit our website, we may collect the following types of information:

Personal Information: We may collect personal information such as your name, email address, phone number, and other contact details when you voluntarily provide this information to us through our website's contact forms or when you communicate with us via email.

Usage Information: We may automatically collect information about your usage of our website, such as your IP address, browser type, device information, pages visited, and other usage statistics.

2. How We Use Your Information

We may use the information we collect for the following purposes:

To respond to your inquiries and provide customer support.

To personalize your experience and improve our website's content and functionality.

To send you promotional emails and marketing communications if you have opted in to receive such communications.

To comply with legal and regulatory requirements.

3. Cookies and Tracking Technologies

We may use cookies and similar tracking technologies to collect information about your browsing behavior on our website. You can set your browser to refuse all or some browser cookies, or to alert you when websites set or access cookies. However, if you disable or refuse cookies, please note that some parts of our website may become inaccessible or not function properly.



4. GDPR Compliance

If you are a resident of the European Union (EU), the processing of your personal data may be subject to the General Data Protection Regulation (GDPR). We are committed to complying with the GDPR in the processing of your personal data. Our legal basis for collecting and using the personal information described in this Privacy Policy will depend on the personal information concerned and the specific context in which we collect it.

5. Third-Party Links

Our website may contain links to third-party websites or services that are not operated or controlled by us. This Privacy Policy applies only to our website, and we are not responsible for the privacy practices of third-party websites. We encourage you to review the privacy policies of any third-party websites you visit.

6. Data Security

We implement appropriate technical and organizational measures to protect the security of your personal information and to prevent unauthorized access, disclosure, alteration, or destruction.

7. Your Rights

You may have certain rights regarding your personal information under applicable data protection laws. These rights may include the right to access, correct, or delete your personal information, as well as the right to object to or restrict certain types of processing. To exercise your rights, please contact us using the contact information provided below.

8. Changes to this Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or applicable laws. We will notify you of any material changes to this Privacy Policy by posting the updated policy on our website.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at:

Phone: +971 52 309 6771

Email: info@sinagrass.com

Website: www.sinagrass.com